



# LEADERSHIP USA®

## FEATURED FACULTY

### MONTHLY MEMBERSHIP SEMINAR

## Leading Across the Generations: How Leadership Builds Cross-Generational Culture

#### FORGOTTEN RESPECT



NAVIGATING A MULTIGENERATIONAL  
WORKFORCE

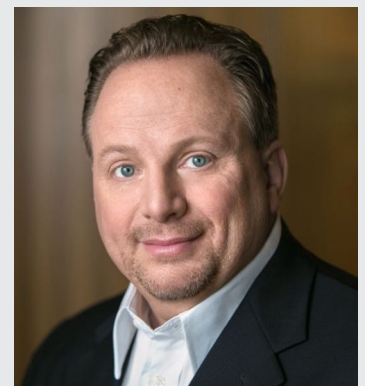
Unlock the code for building and retaining  
teams working across five generations.

Dennis E. Gilbert

Many organizations report problems managing and effectively retaining a diverse multigenerational team. They also often report that the problem is created by generational differences. It's important to consider generational diversity is a symptom of the problem, not the cause. The root cause is likely related to communication, leadership, and organizational culture. In this webinar, you will learn more about the framework that shapes the generations, impacts of communication, and the importance of leadership role modeling.

#### Dennis Gilbert, CSP

Dennis is a proven leadership, generations, and customer service expert who has helped hundreds of organizations and thousands of individuals and teams transition forward to achieve higher levels of business and organizational success. He is a five-time author and has contributed to eight other books published by Pfeiffer. He has obtained the highly coveted status of Certified Speaking Professional (CSPTM) with the National Speaker Association.



**Wednesday, May 13, 2020**  
**Session: 9:00 AM - 10:30 am Mountain PM**

**90-MINUTE WEBINAR and RECORDING AVAILABLE**

#### Competencies:

Culture/Engagement  
Relationship Building  
Interpersonal Communication

**Most Appropriate:** Level 3

**Next Appropriate:** Level 2